Vintage Tea Trips Access Welcome Guide

Vintage Tea Trips is committed to ensuring that all visitors have a full and equal opportunity to benefit from everything that we offer.

To understand the information, services and facilities we offer, please see below.

If we have not covered your access needs in this document, please contact us and we can discuss your needs and accommodate as best we can

Phone:

+353 1 255 1 777

Email:

team@vintageteatrips.ie

Location – Getting To Us

Address

Stephen Court, 20-22 St Stephen's Green, Dublin 2, D02 HW54

Google Map Link

Taxi Drop Off

- Directly at our bus stop
- Across the road at Shelbourne Hotel

Car

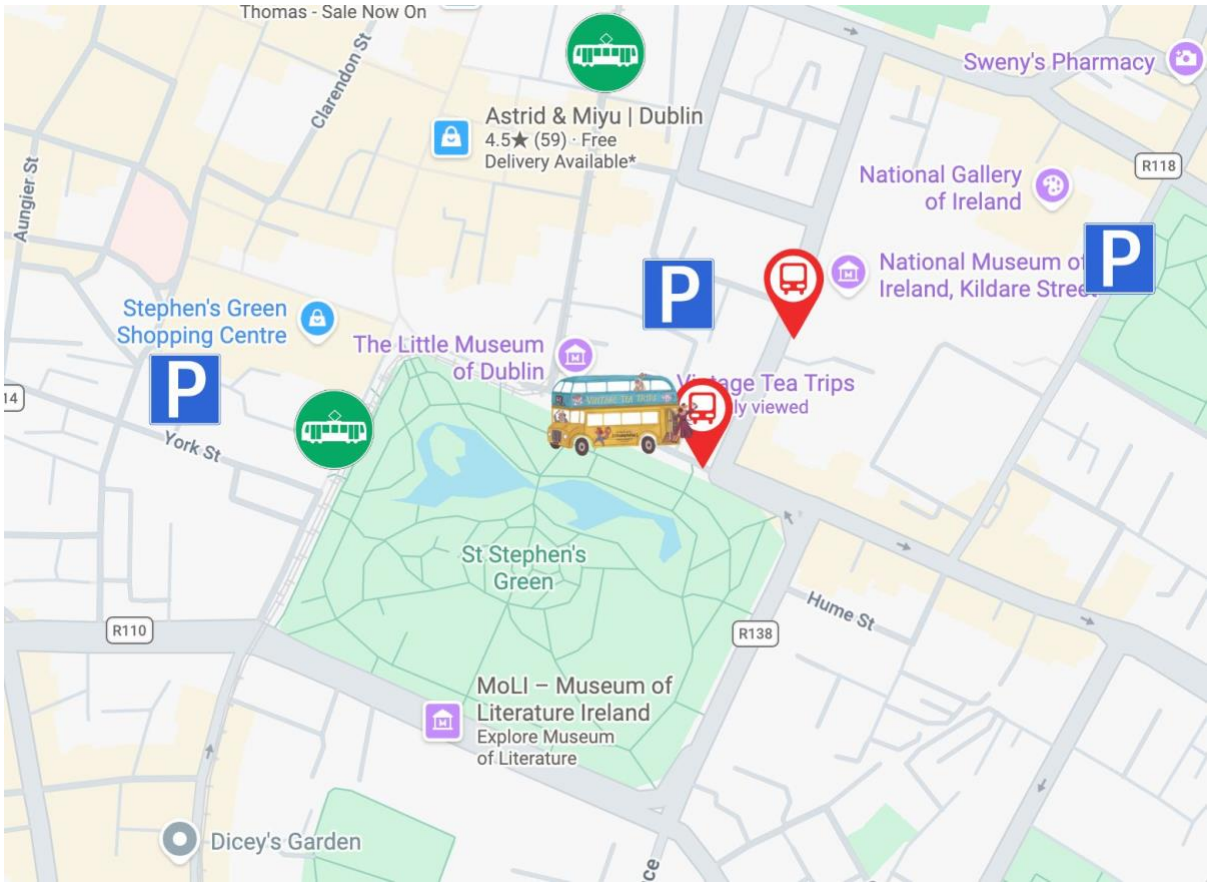
- Q-Park Dawson Street (4 min walk)
- Q-Park St Stephen's Green Shopping Centre (7 min walk)
- Merrion Square Street Parking (8 min walk)

Luas

- Green Line – St Stephens Green Stop (3 min walk)
- Green Line – Dawson Street Stop (5 min walk)

Bus

- Stop 791 - F1, F2, F3 (>1 min walk)
- Stop 747 – 39, 39a, 37, 11b, 38a, E2, E1, 11 (3 min walk)


Thomas - Sale Now On
Clarendon St
Aungier St
Astrid & Miyu | Dublin
4.5★ (59) · Free
Delivery Available*
Sweny's Pharmacy
National Gallery
of Ireland
R118
National Museum of
Ireland, Kildare Stree
Stephen's Green
Shopping Centre
The Little Museum
of Dublin
Vintage Tea Trips
ly viewed
York St
St Stephen's
Green
Hume St
R110
R138
MoLI – Museum of
Literature Ireland
Explore Museum
of Literature
Dicey's Garden

Key Accessibility Features

Wheelchair & Mobility Aid Access:

- Our buses are all 1960's Routemasters, and are **not** fully wheelchair accessible
- There is a step from the curb to the bus, and an immovable pole in the doorway of the bus, blocking wheelchair access
- There is another step to access the lower deck of the bus
- The aisles of the bus are too narrow for a wheelchair to pass
- Seating is available on the lower deck for guests with reduced mobility
- While storage space is low on the bus if a wheelchair or mobility aid is collapsable, we can pre-save space on to store.
- This needs to be arranged ahead of time –
    - Call +353 1 255 1 777
    - Email team@vintageteatrips.ie

Hard of Hearing & Deafness:

- Commentary on board is done in person using a microphone serving both up and downstairs
- On board we provide booklets with all of our historical commentary.
- Online offers an array of languages as well, our history booklets provided in English only
- For sign language interpreters, we have a reduced rate to accompany guests,
- Please call or email to arrange
    - Call +353 1 255 1 777
    - Email team@vintageteatrips.ie

Carer Accompanying:

- We offer a reduced rate for carers and for those with an intellectual disability and who require a carer

Facilities

Bathrooms

- There are no bathrooms on board our vintage bus
- Public bathrooms are available at the entrance to St Stephen's Green Shopping Centre
- This includes an accessible toilet
- Our tour lasts approx. 70-80 mins with no stops
- A bathroom stop can be made if needed

Tables

- Tables are not shared between bookings
- Tables and seating can be reserved on our lower deck
- Please call or email to arrange ahead of time
    - Call +353 1 255 1 777
    - Email team@vintageteatrips.ie
- Our tables and seats are bolted in to ensure safety, and do not have the ability to move
- There are 26 seats on the upper deck and 12 on the lower deck

Customers of Size

- Our buses date from the 1960s and so are smaller than modern buses
- Seat Measurements - 89cm x 37cm
- There are no arm rests or seat divisions to restrict
- Our seats are bench-style, and can accommodate a wide variety of body sizes

- To ensure a customer of size gets their own bench, please get in touch when you make your booking, so we can aim to provide the right seating arrangement.
    - Call +353 1 255 1 777
    - Email team@vintageteatrips.ie

The Experience

The Bus

- Our buses date from the 1960s and so do not have air conditioning
- Seats face both forwards and backwards
- Motion sickness can happen on board due to age of bus – sick bags can be provided
- Please call us if you suffer from motion sickness so we can aim to seat you closer to the front / middle of the bus so as not to have bumps / swaying magnified
    - Call +353 1 255 1 777
    - Email team@vintageteatrips.ie

Tables

- All plates and cake stands are placed on non-slip mats to ensure they do not move or slide throughout the tour
- Tables are pre-assigned with a “first booked, first served” system that fills the upper deck and then the lower deck
- The afternoon tea is set out on your table before you arrive
- Table service for drink orders as standard

Cups

- Hot drinks are served in reusable travel mugs
- The lid is twist off to provide extra security
- The cup is yours to keep after your tour
- They are BPA Free and dishwasher and microwave safe

Visitors

- We welcome all religions, creeds, genders, orientations and races at Vintage Tea Trips
- It is our honour and pleasure to show EVERYONE a great time in Dublin!

Boarding

- We recommend all visitors arrive 10 minutes before their scheduled trip time
- This ensures minimal waiting time while the staff set up the bus and allows our visitors to find the location stress-free
- We board the bus starting with the front of the upper deck to avoid a bottle neck when taking seats
- Any passengers who require priority boarding will be boarded before other guests to ensure safety and accessibility
- Our staff are trained to ensure priority boarding is respected. Please try to call at least **24 hours** ahead to let the staff know, or alert the staff upon arrival of a need to board early

Assistance / Service Dogs

- Assistance and service dogs are permitted on board
- We need advanced notice of any service dogs, at the time of booking
    - Call +353 1 255 1 777
    - Email team@vintageteatrips.ie
- This ensures that we can find adequate seating for both the humans and animals involved, and allows us to update other guests that a service dog will be onboard

The Food

Dietaries

- We offer an array of dietary requirements and these can be chosen at your time of booking
    - Traditional
    - Vegetarian
    - Vegan
    - Gluten Free
    - Dairy Free
    - Halal
- Please note our vegan, gluten free and dairy free desserts all contain nuts (almond flour)
- We do our best to try and accommodate any other dietaries on a case by case basis
    - Call +353 1 255 1 777
    - Email team@vintageteatrips.ie
- Though we do our best to ensure there is as little cross-contamination as possible, we cannot guarantee an environment free of allergens or contamination
- Allergens - Full list of allergens
- Everything is pasteurised and no seafood or raw eggs are used in any of our afternoon teas

Familiarisation Visits

The Bus

- We understand being familiar and understanding the bus layout in real life can make all the difference
- We offer free familiarisation visits during our normal business hours, at our drop off location at Stephen's Green
- It is best to call to arrange a familiarisation visit
- Members of staff are always on site to answer questions a

We are constantly reviewing and improving our customer experience, and any changes will be reflected in our Access Welcome Guide.

We welcome your feedback! If you have any questions or suggestions about accessibility at Vintage Tea Trips, please contact us at team@vintageteatrips.ie or call us at + 353 12551777

This Access Welcome Guide was produced on 16/06/2026 and last updated on 24/06/2026

Gallery of Images

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TEA TRIPS
DUBLIN

VINTAGE TEA TRIPS
DUBLIN
OUTRAGEOUSLY
CIVILISED
PANDEMONIA

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61

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